



For users of IBM FileNet P8 3.5, the time to upgrade to IBM FileNet P8 4.5 has arrived, since all support for the older version ends in the second half of 2010. Upgrading to IBM FileNet P8 4.5 also offers customers new products and architecture while maintaining extensible technology. When planned for properly, upgrading to P8 4.5 can be a straightforward process. But how can clients upgrade IBM FileNet P8 software most effectively without burdening IT resources?

## TriTek's Upgrade Planning Practice

To provide customers with an effective alternative to upgrading and migrating their current P8 system to P8 4.5 in house, TriTek has create an Upgrade and Migration Planning practice. Fully versed in the products and architectural differences between P8 4.5 and all previous versions of the P8 platform, the Upgrade and Migration Planning team provides expedited planning services at a competitive cost to those of other planning services providers. With over a decade of experience with the IBM FileNet platform and membership in the FileNet developer network, TriTek is the leader in understanding IBM FileNet solutions. Each member of our Upgrade and Migration Planning Team draws on that expertise for every P8 upgrade to offer clients the best service possible.

## Upgrade & Migration Methodology

For each engagement, TriTek's Upgrade and Migration Team follows a proven methodology to plan for upgrades and migration to IBM FileNet P8 4.5:

- **System Review:** Joint review of basic system operations and patch levels, system maintenance pain points and areas where best practices can be introduced.

- **Log As-Is System:** A list that identifies all capabilities and functionality currently in the P8 source system, designed to be a launching point when identifying needs or changes required during the upgrade.
- **4.5 Validation:** Review of base architecture for the P8 4.5 system to ensure proper system operation.
- **Catalog Changes:** Establish necessary upgrades or changes to core components and custom applications. Verify what functionality will not be available in the P8 4.5 system and recommend an alternative.
- **Recommend Approach:** Propose an upgrade and migrations approach that is in line with the business, technical, and timeline needs of the client.
- **Develop Action Plan:** Identify remaining tasks and outstanding questions that must be addressed before beginning the upgrade and migration implementation.
- **Ongoing Communication with IBM:** As a partner of IBM, TriTek has an open line of communication to IBM's support group. Throughout the upgrade and migration effort, TriTek's team has direct access to the IBM Upgrade Solutions Acceleration Team to collaborate with IBM to overcome any hurdles and keep abreast of new developments and best practices for upgrading and migrating to P8 4.5.

### Ongoing Communication with IBM



## Complementary Services

In addition to upgrade and migration planning services, TriTek offers a variety of additional services to provide a seamless upgrade experience. This includes assisting clients with creating an **Implementation Road Map** for the upgrade and migration. This plan details project timelines, lists necessary resources, and estimates development time for required changes. In addition, TriTek can assist in the actual **Upgrade Implementation**. With the support of the Infrastructure Services team the upgrade of the P8 system can run more smoothly, as the team ensures that all capabilities and functionalities are brought to the new system and tested appropriately. TriTek also has an array of consulting services and products to optimize clients' new IBM FileNet P8 environments, including custom software development and implementation, business process application framework and line of business applications.