

TriTek Solutions – News Update

TriTek Releases Pega Content Integration White Paper

TriTek releases content-enabled Pega SmartBPM best practices white paper

BOSTON, MA – TriTek Solutions researched and authored a white paper to guide content-enablement and integration of Business Process Management (BPM) solutions based on the Pegasystems® SmartBPM® platform. This white paper is designed to help companies navigate potential obstacles and choose the ideal solution architecture and integration strategy.

Pegasystems® PegaRULES Process Commander® (PRPC) provides powerful tools that enable an enterprise to develop streamlined BPM solutions with easily created process flows and the accompanying user interfaces. However, this BPM approach has limitations and restricted functionality in regards to capturing and viewing content. In the best practices white paper TriTek helps companies address this gap in PRPC functionality, providing access to content that plays a critical role in enterprise level BPM systems.

Three topics are covered in the best practices white paper:

- **Integration Layer Location:** The first and most critical design decision is the location of the integration layer, which may occur within PRPC or external to the platform. In this white paper TriTek discusses the benefits and challenges of integration layer location options and offers architecture-specific recommendations.
- **Data Mapping:** Integrating with a content repository and passing data to PRPC is useless if that data is not stored and formatted in a manner such that the PRPC workflows may effectively access the data. Included in the white paper are recommendations for mapping metadata with PRPC properties and best practices for maximizing the efficiency of the intersystem data flow.
- **Integration Implementation:** In order to integrate a content management system with PRPC the integration layer must be architected and developed to control the communication of data between the two software platforms. TriTek's white paper compares the three approaches best suited for building the layer: custom Java classes, web services and application servlets. TriTek offers best practices along with PRPC instructions and screen shots for corresponding configuration.

To request a copy of TriTek's comprehensive white paper, visit

<http://www.triteksol.com/pegaECMintegration.html>. For information on TriTek's Pegasystems solutions contact us at products@triteksol.com.

About TriTek Solutions

TriTek Solutions, a Pegasystems Alliance partner, offers awarding-winning customized Business Process Management applications for the financial services, insurance, utilities and government verticals. TriTek's collection of Pegasystems-certified Systems Architects combine Pegasystems' SmartBPM™ tools and practices with an Agile engagement methodology to deliver best-in-class SmartBPM-driven solutions. For more information, visit www.triteksol.com.